

Really Good Management: Learning to Lead

Dates, Times & Locations

April 19-20, 2006

Both days: 8:30 am-4:30 pm

For coordinators, administrators, supervisors and clinic leads who are ready to enhance their leadership abilities through strengthening both "people" and management skills.

Back by Popular Demand!

What staff said about this training:

The best thing was learning the information in the context of a WIC clinic, and having the support from other WIC coordinators. It was really helpful to problem solve with this group.

Bernita LaCroix,
Thurston County Public Health

CPEs available for RDs

Register now!
robert.hunter@doh.wa.gov
or
360-236-3596



Grow with WIC



Join us for two days of ***focused training, sharing and practice.*** Key topics include:

- Knowing your role
- The benefits of delegation
- Resources to help motivate employees
- Effective techniques for overcoming communication barriers and active listening techniques
- Giving recognition and constructive feedback
- Conducting effective performance discussion
- Styles of interaction - treating others in the workplace as they would like to be treated
- Coaching methods for improving performance
- Handling challenging performance situations
- Hiring winners
- Laws affecting managers
- Employee discipline and discharge

***Come ready to share and grow
with other great leaders!***